

**DIVISION OF HEALTH CARE FINANCING AND POLICY
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

BEHAVIORAL HEALTH TECHNICAL ASSISTANCE

**Agenda – Wednesday, December 13, 2017
10:00 - 11:00 a.m.**

Facilitator: Kim Riggs, DHCFP, Social Services Program Specialist

Webinar Address: [WEBEX Registration Link](#)

1. Purpose of BH Monthly Calls

- a. Questions and comments may be submitted to BehavioralHealth@dchcfp.nv.gov
- b. Prior to the webinar or after for additional questions. The webinar meeting format offers providers an opportunity to ask questions via the Q & A or the “chat room” and receive answers in real time.
- c. Introductions – DHCFP, SURS, DXC Technology

2. DHCFP Updates

- a. Public Workshops Update: <http://dchcfp.nv.gov/Public/AdminSupport/PublicNotices/>
- b. Announcements/Updates:
<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>
 - Policy Change Update effective November 17, 2017
- c. Behavioral Health Community Networks (BHCN) Updates: Social Services Program Specialist, Sheila Helfin-Conour.
- d. Social Services Program Specialist, Briza Virgen: Review of MSM Chapter 2500, Section 2502.1 Lead Case Manager.

3. DHCFP Surveillance Utilization Review Section (SURS)

Updates or reminders for Providers: Kurt Karst, Surveillance and Utilization Review (SUR) Unit.

- Review of therapy service codes, including H0004, policy MSM Chapter 400, Section 403.5C encompasses.
- MSM Chapter 400, Section 403.5 C.4 and Section 403.5 C.5 Medicaid Behavioral Health Intensity of Needs for Children and Adolescents and Adults contains a grid which lists the Intensity of Services (per calendar year) for each level.
- Prior Authorization may be requested from the QIO-like vendor for additional assessment and therapy services for all levels.

4. DXC TEchnology Updates

Joann Katt, LPN, Medical Management Center/Behavioral Health Team Lead

BH Question:

- Appeals process: If a provider’s reconsideration is denied, what other options are available for a provider?
- Form FA-29 – “current agency” to submit, not the “requesting” agency.
- Form FA -29 (A) – is for a current agency/recipient/guardian to terminate current services.
- Medicaid Forms can be found at the below link:
<https://www.medicaid.nv.gov/providers/forms/forms.aspx>

Stephanie Ferrell, Provider Services Field Representative Updates.

Please email questions, comments or topics that providers would like addressed any time prior to the monthly webinar.

Email Address: BehavioralHealth@dchcfp.nv.gov